

THE Pallet Network

Partner Powered Alliance



A Culina Group company

Welcome to TPN

Partner Powered Alliance, Delivering Sustainable Solutions

For 25 years, TPN has been at the forefront of the pallet network industry, combining industry-leading expertise with unmatched service resilience to deliver seamless, tailored solutions that meet your needs. We are proudly part of the Culina Group, the UK's largest privately-owned third-party logistics specialist.

Our state-of-the-art, 605,081 sq. ft. single hub is the backbone of our TPN operation, ensuring faster turnarounds, extended delivery windows, and reliable distribution for domestic and international consignments.

With over 140 depots across the UK and Ireland, we deliver bespoke solutions for consignments of all sizes, backed by unmatched professionalism and a dedication to our shared goals. In addition, TPN Xport offers our renowned service standards to international shipments, facilitating reliable and efficient deliveries to mainland Europe and Scandinavia through our Partner collaborations. Committed to exceptional service and sustainable logistics, we work to reduce environmental impact while consistently delivering excellence.

Together, we move your business forward.

Contact us at mail@tpnmail.co.uk or call **01332 300441** to discuss how we can help your business thrive.



*25 Years of driving sustainable
solutions, one pallet at a time*



Our UK and Ireland Service:

TPN provides unrivalled coverage across the UK and Ireland, including offshore islands. With four core pallet sizes and oversized options, we deliver the most cost-effective and efficient solutions for your distribution needs. We ensure comprehensive national reach and unparalleled efficiency. Our peak-proof protocols provide unmatched resilience, ensuring your business thrives through any volume fluctuations.

Discover the TPN UK and Irish Service Range

Premium: Our fastest option for priority shipments, ensuring urgent deliveries are on time.

Economy Service: The most cost-effective solution for everyday shipping needs without compromising on quality.

Dedicated Day Service: Flexible scheduling with delivery on your chosen day, within 2-5 working days of dispatch.

TPN XL: A specialised economy service designed for the seamless distribution of oversized or bulky items, with expert handling for products up to 6 meters in length.

Value-added Services: From AM, PM, Timed, Saturday AM, RDC, Tail-lift, or coordinated book-ins with your customer, we provide customised solutions to meet the unique requirements of every delivery location.

From home deliveries to B2B shipments, we do it all. Whatever your delivery demands, we've got you covered.



Our Pallet Sizes



Quarter Pallet

Length 1.2m Height 0.6m
Width 1.2m Weight 250kg



Half Pallet

Length 1.2m Height 1.0m
Width 1.2m Weight 500kg



Light Pallet

Length 1.2m Height 2.2m
Width 1.2m Weight 750kg



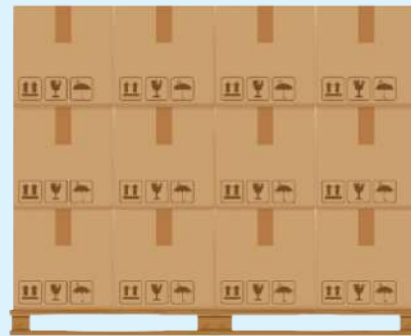
Full Pallet

Length 1.2m Height 2.2m
Width 1.2m Weight 1250kg



Half Oversize Pallet

Length 1.2m Height 1.0m
Width 2.4m Weight 500kg



Full Oversize Pallet

Length 1.2m Height 2.2m
Width 2.4m Weight 1250kg



TPN XL Pallet

Length 1.2m Height 2.2m
Width 6.0m Weight 1500kg

QUARTER PALLET	1.2m	1.2m	0.6m	250kg
HALF PALLET	1.2m	1.2m	1.0m	500kg
LIGHT PALLET	1.2m	1.2m	2.2m	750kg
FULL PALLET	1.2m	1.2m	2.2m	1250kg

HALF OVERSIZE PALLET	1.2m	2.4m	1m	500kg
FULL OVERSIZE PALLET	1.2m	2.4m	2.2m	1250kg
TPN XL PALLET	1.2m	6m	2.2m	1500kg

The Pallet Network Journey



TPN Partners collect palletised freight from customers and consolidate it at their depots



Freight is scanned, checked and trunked to the TPN hub



Freight is unloaded at the delivery depot and loaded onto the C&D fleet



At the hub, freight is sorted by delivery area and loaded onto the delivery depot's trunk vehicle



The delivery point receives an ETA notification on the day of delivery



EPOD is available immediately after delivery



Why Choose Us

- **Industry Expertise:** With experience of handling c.5 million pallets annually, we understand the complexities of efficient freight distribution.
- **State-of-the-Art Infrastructure:** Our 605,081 sq. ft. single sortation hub ensures seamless processing and fast turnaround times.
- **Customer-Centric Approach:** Tailored solutions to meet your unique distribution needs.
- **Extensive Network & Coverage:** With over 140 Partner locations, we ensure seamless distribution across the UK, Ireland, and Europe with unmatched drop density and strategic postcode coverage.
- **Quality Assurance:** Every TPN Partner undergoes rigorous annual audits, earning ISO 9001 accreditation for their operations. In addition, we are the first pallet network central hub to achieve BRCGS certification for the Global Standard in Storage and Distribution.
- **Performance Transparency:** Our performance is tracked through weekly league tables and comprehensive KPI reporting driven by Power BI, ensuring consistent high standards.
- **Expert Support:** Dedicated teams available to assist with operational, commercial, or procedural challenges.
- **Seamless Integration:** Market-leading IT systems enable smooth integration with your operations.
- **Proven Results:** Exceptional service levels ensure repeat business and satisfied customers.
- **Commitment to Sustainability:** A focus on future-ready solutions and sustainable practices.



Unlock Full Control with TPN Connect

TPN Connect, developed in-house in collaboration with our Partners and customers, gives you complete control and transparency over your deliveries, from input to sign-off.

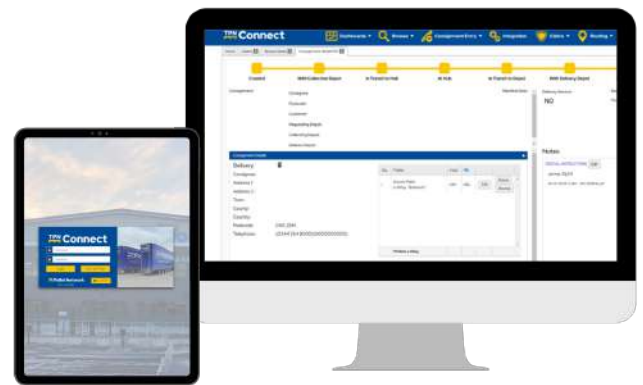
Streamline your operations with:

- **Cloud-Based Access:** Log in anytime, anywhere, and access real-time information at your fingertips.
- **API Integration:** Eliminate manual data transfer, reduce errors, save time.
- **Complete Track & Trace:** Full visibility, electronic proof of delivery & signature capture, email/sms ETAs available.
- **Reporting Dashboards:** Powered by PowerBI, our reporting dashboards provide detailed insights into your deliveries, helping you track performance and make data-driven decisions.

With TPN Connect, you can:

- Book individual or multiple consignments.
- Print labels and scan pallets.
- Track consignments in real-time until final delivery.
- Receive email or sms "status" notifications.
- Access proof of delivery.

Empower your business with cutting-edge IT solutions for more efficient, transparent, and reliable delivery management.



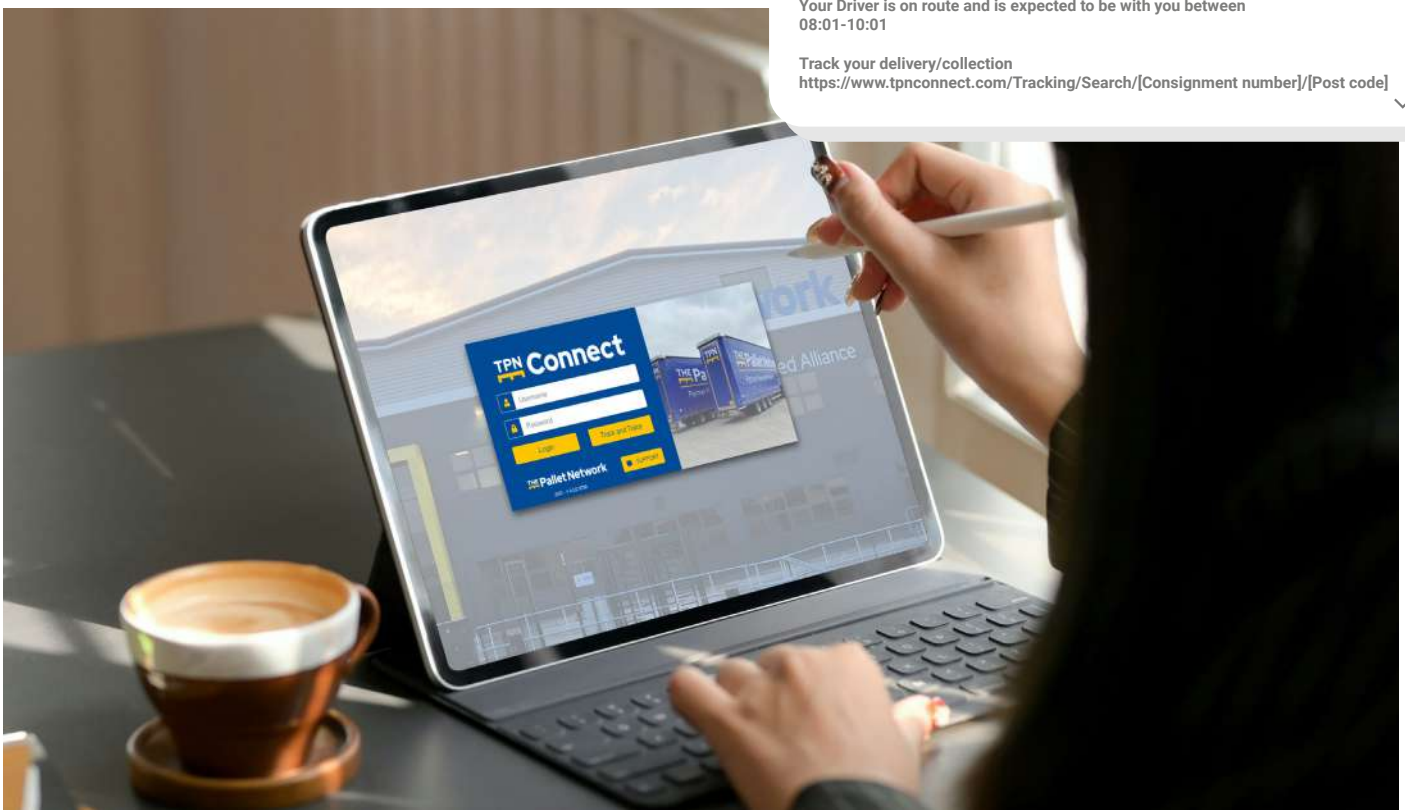
TPN | 10:10



Customer - Remark Partner Solutions
TPN - 87374444
08:01 - 10:01

Your Driver is on route and is expected to be with you between
08:01-10:01

Track your delivery/collection
[https://www.tpnconnect.com/Tracking/Search/\[Consignment number\]/\[Post code\]](https://www.tpnconnect.com/Tracking/Search/[Consignment number]/[Post code])



Sustainability and Quality

In today's fast-evolving world, our focus extends beyond delivering exceptional service. We are dedicated to responsible and sustainable logistics, working collaboratively to reduce environmental impact while maintaining the excellence you rely on.



CO2 Reduction:

Averaged **3.1kg CO2** per pallet over 3 years, with an **84% fill rate for 50 pallets** and **95% for 40 pallets**.

Introduction of LTS and Double Deck trailers has reduced **53,870,924.33kg CO2** emissions since 2022 vs the standard straight frame trailer.

In turn this has eliminated **50,078.63** journeys since **December 2023**, significantly reducing road emissions.

culinagroup Road To A Sustainable Future

PLANET

Net Zero Carbon Emissions by 2050



- Annual carbon emission inventory to monitor and track progress of carbon emission reduction investments.
- Emissions reductions targets that will be validated by the Science Based Targets Initiative.
- Encourage responsible consumption within our business to reduce wastage.
- Develop emissions reporting streams for customers and public reporting.

LOGISTICS

Delivering a sustainable logistics solution that our customers can trust



- Continually explore and trial low-carbon fleet and fuel technologies.
- Reduce the average age of the fleet to below 3 years by 2026.
- Actively explore and implement energy saving technologies for our warehousing.
- All Culina Group sites to be 100% LED by the end of 2026.

PEOPLE

Working with our people, for our people



- Ensuring that our colleagues have a safe working environment by improving accident and incident rates year-on-year.
- Expand our existing programme of mental health training.
- Further develop our successful charity engagement programme.
- Invest in low-carbon transport and commuting solutions for our staff.

GOVERNANCE

Ensuring our business continues to be governed and operate sustainably



- Maintain readiness and prepare for both existing and future legislation.
- Annual TCFD report to guide climate risks and opportunities to the business.
- Work to eliminate paper usage across our Group.
- Assess the risks and opportunities within our own supply chain and encourage our supplier to make positive change.

DELIVERING SUSTAINABLE SOLUTIONS

ISO Accreditation:

9001, 45001, 50001, 14001, 27001



76.67%
of liquid waste
recycled

Liquid Waste Recycling:

On average, 76.67% of liquid waste recycled, with the remainder incinerated for energy recovery.

Paper Waste Reduction:

Removed 1.21 tonnes of paper from landfill in 2024. Since 2021, 6138 tonnes of paper recycled.

6,138 tonnes
recycled paper since 2021



BRCGS

Global Standard in Storage and Distribution certification

1,438.43 tonnes
recycled a-grade wood since 2022

TPN Pallet Recycling Scheme:

- 311.5 tonnes of wood recycled in 2024
- A conservative estimate of the saving for landfill or commercial waste costs, so far, is in excess of £97,000.
- Driving awareness of logistics waste and the need for sustainable solutions.



100%
reduction in
fossil fuel for
utility usage



Energy Efficiency:



- Heat pump technology maintains water temperature at 45–50°C, reducing energy use.
- Solar panels feed directly into the plant to lower electricity consumption.
- 100% reduction in fossil fuel for utility usage, eliminating gas as a heat source.

Our approach delivers a first-class service to customers whilst achieving the lowest carbon footprint possible.



TPN

If you would like your palletised freight deliveries handled by a network which will treat your customer as its own, and offer impeccable service, then contact Sales on **01332 300441** or **mail@tpnmail.co.uk**

 THE Pallet Network
 @ThePalletNetwork
 @ThePalletNetwork

BRCS

Storage and
Distribution

CERTIFICATED



Certificate No 263202017



Certificate No 272932017



Certificate No 290992018



Certificate No 272942017



Certificate No 385592022